



Novato Disposal Service
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See us on the Web at www.novatodisposal.com

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Novato Recycling News

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What's in Your Cart?

Blue Cart Recycling- A Team Effort

Blue cart recycling has made it easier than ever to recycle. Novato Disposal wants to remind customers that keeping recycling carts free of debris helps keep costs down and provides a higher quality material to the recycling markets.

What's The Big Deal?

Recyclable materials collected curbside are delivered to the material recovery facility in Santa Rosa for sorting, processing, baling and shipping. When blue carts are contaminated, the entire recycling system slows down.

Contaminants have to be removed by hand and must be discarded. The added time to pull out incorrect materials affects efficiency and the added disposal costs affect rates for garbage service. When loads of recyclables are contaminated, time and resources are wasted.

Thanks for Your Help

Recycling and yard waste collection is a "no-cost" service to residents. The costs

associated with collection, transportation and processing are included in the garbage rate.

Customers who contaminate recycling carts may need to subscribe to more garbage service or may need assistance to learn more about recycling. If you have questions, please call our customer service line below.

Novato Disposal has worked hard to bring comprehensive recycling and waste reduction programs to the City. When these programs are correctly utilized, resources are saved and cost savings are realized.

What We Can Do:

Route drivers and recycling outreach staff are taking extra time to visually

If contamination is found in your carts, it may delay your collection or you may receive an additional charge. If the problem is ongoing, your cart may be removed.

Common Contaminants

Typical contaminants that should *not* be placed in recycling carts include:

- Household Garbage • Plastic Bags
- Styrofoam • Clothing • Carpeting
- Plastic Pipe • Hoses • Toys
- Scrap Metal • Auto Parts
- Glass Stemware • Ceramic Dishes
- 5-Gallon Buckets • Garden Pots/Trays
- Household Electronics • Appliances

Please place only clean household containers (glass, plastic & metal) and all kinds of paper and cardboard in your blue carts. Help us keep the recycling program working for everyone.

See the back page or call Novato Disposal at 897-4177 for more information.



Shredded Paper Recycling

Please place all shredded paper inside a paper bag before placing in recycle cart. You may staple it closed or just fold it over. This is to prevent litter and to maximize recycling.

See *Team Effort* continued to next page.....



Novato Community Cleanup September 18-22, 2006

During this week, Novato residential garbage customers may place cleanup materials from their homes at the curb for collection. You must follow all requirements as listed below or material may not be collected. All items must be at the curb the night before your regularly scheduled collection day.

Who May Participate:

- Novato Disposal Residential Customers
- Multifamily Complexes:
Complexes with central collection bins rather than separate cart service for each household must request Cleanup Week collection service. Call Novato Disposal at 897-4177 no later than Wednesday, September 13.
- Businesses and Institutions may not participate.

Special Handling:

Appliances

Call Novato Disposal at 897-4177 by Wednesday, September 13 for collection of major appliances, such as washers, dryers and refrigerators. A \$30 fee for appliance handling and freon removal is charged for collection of any type of refrigeration unit whether or not it still contains freon. The fee will be added to your garbage bill. **Refrigerator doors must be taped, tied or otherwise securely closed for child safety reasons.**

Electronics

Televisions or computer monitors (screens), computer peripherals, microwaves, small home appliances and small office electronics will be **not be collected at the curb**. See page 3 or call the HHW line at 892-7344 for information on television & computer monitor, appliance/electronics, fluorescent lamp and battery recycling information.

Recyclables

Keep all recyclable items separate from cleanup debris. Recycle in your blue cart or at a recycling center. Call Novato Disposal at 897-4177 for locations.

Requirements:

All requirements must be adhered to during cleanups:

- **Excess material will not be removed.**
 - A maximum of fourteen (14) bags, boxes or cans per household may be placed at the curb during cleanup week.
- **Loose items will not be collected.**
 - All material must be contained.
- **Oversize, heavy or prohibited items will not be removed.**
 - No rock, dirt, bricks, concrete, tires, wood or asphalt.
 - Items must be less than four (4) feet in length and must weigh less than 60 lbs. No sofas, tables, mattresses or other large items.
- **Hazardous waste will not be collected.**
 - **No hazardous waste** will be collected curbside including propane tanks, televisions and computer monitors or "e-waste". See hazardous waste disposal information on page 3 & 4.

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From Customer Service

Guidelines and Reminders

For everyone's safety and convenience and, due to the high volume of traffic and vehicles in some neighborhoods, we request that you pay special attention to the following:

- Please leave three feet between garbage, recycling and yard waste carts.
- Do not place carts within three feet of vehicles, mailboxes, other obstacles or personal property.
- Carts should not be placed in an area with overhangs, trees or other obstacles.
- Place carts at the road edge the night prior to your service day

To help us provide the best service to you, please observe the following:

- Please park your car in your driveway the night before your collection day wherever possible. There may be a delay in collection of blocked carts.
- Place garbage loosely in your cart. Carts that are overstuffed or have material jammed into them may not empty completely.
- You may opt to set out recycle and yard waste carts only when full if you choose.
- Please remove your containers from the road edge as soon after they have been serviced as is practical.
- Do not place TV's or computer monitors in the garbage. Do not place syringes in trash. These are considered hazardous waste. Call 892-7344 for disposal information.

Extra Charge for Extra Trash

If you have an overloaded garbage cart or extra bags of garbage piled on top of, or alongside your cart, you will receive an automatic charge of \$4.39 for each extra bag or box of garbage. Carts are considered overloaded if the lid will not close.

If you have extra garbage, call our office at 897-4177 by 4 pm the day preceding your regular collection day to order extra service and avoid confusion when you receive your bill. Do not overstuff your carts as they may not empty completely.

Keeping Odors Out

Some customers have inquired about strategies to minimize the odor of their trash carts.

- Periodically hose out your garbage carts. Allow to drip dry, then add a little baking soda.
- Leave the lid open for a few days after your collection day.
- Use plastic bags for your garbage.
- Compost your food waste. Freeze meat scraps and place in cart when you set it at the curb.

2006 Holiday Schedule

With the exception of the Christmas and New Years Days, Novato Disposal collects solid waste, recycling and yard waste each week in Novato. During these holiday weeks, service will be delayed by one day for customers whose collection day falls on or after the holiday. Regular service resumes the week following the holiday.

Recycling & Buyback Centers

Novato Recycling and Buyback Center

7576 Redwood Blvd.

(next to Shamrock Materials).

Open Tuesday - Sunday, 10am - 4pm

The Redwood Boulevard Recycling Center pays for California Redemption Value (CRV) containers AND accepts non CRV containers for dropoff.

We also accept newspaper, single layer cardboard (paperboard), mixed household/office paper (colored & white paper), magazines, catalogs, and cardboard.

Recycling Redemption Depot

The Square Shopping Center

(Novato Blvd. & Wilson Ave., located behind Market in alley)

Open Tuesday - Saturday, 10am to 4pm

The Recycling Depot pays for California Redemption Value (CRV) containers only.

The Recycling Depot buys back CRV plastic, glass bottles, and aluminum and metal cans only. The Recycling Depot accepts non-CRV containers for dropoff only. The Depot does not accept other recyclable materials. Please go to Redwood Recycling Center with non-CRV drop-off recyclables such as cardboard and mixed paper.

Buyback Guidelines

- ✓ **Payment is made only for CRV materials.** Payment rate is set by the State.
- ✓ Payment is made by the pound except when there are a total of 50 or less containers in which case the customer may request that containers be counted.
- ✓ **All CRV material must be segregated from non-CRV material for payment.**
- ✓ Each product type must be segregated by material (i.e. glass, aluminum, etc.)
- ✓ **Materials with California Redemption Value can be identified by the "CA Cash Refund" or "CA Redemption Value" wording on beverage containers.** Containers without this wording are accepted for dropoff but receive no payment.
- ✓ **Material that is contaminated with dirt, moisture or debris may be paid at a discounted rate.** The customer may choose to take contaminated material back instead of receiving a reduced payment for contaminated material.
- ✓ Bring recyclable materials such as cardboard, mixed paper and non-CRV containers to the Redwood Boulevard Recycling Center only.
- ✓ The buyback and recycle depots are for household recycling only. For commercial recycling collection, please call 897-4177.

Team Effort... from page 1

inspect blue carts. Carts found with improper materials may be "tagged" and then reported to our office. Repeat offenders may have their carts removed if they continue to contaminate recycling and/or yard waste carts or if they improperly dispose of hazardous wastes.

Besides providing an opportunity to directly educate customers about contamination issues, these inspections help our staff to determine where to focus future education

efforts to minimize contamination.

Need More Information?

Please do your part - take the time to learn which materials are allowed and which are not in these programs. Review the recycle guide on the back page, visit us online at www.novatodisposal.com or call Novato Disposal at 897-4177 if you have any questions.

Novato Disposal can provide multifamily complexes and businesses with onsite assistance and materials. Call us today!

Apartment Managers/ Property Owners

Add your multifamily units to our Recycling News mailing list.

Novato Disposal would love to provide recycling & waste reduction information to your tenants. Educating tenants to recycle and otherwise reduce waste might even save you some money!

Newsletters are mailed only to customer account billing addresses, many apartment, multifamily and business complex residents may not receive the Recycling News. Generally only residents or tenants that pay directly for garbage service receive our mailings. If you would like your tenants to receive the biannual Recycling News, please provide us with an electronic file of the unit

addresses and permission from the complex manager or owner. We don't need anyone's name; mailings will be sent to the "resident" at each unit. Please call (707) 765-6424 for more information on how to add your units to our mailing list.

Receiving the Recycling News can be a valuable tool for residents. Each issue includes a comprehensive recycling guide as well as information on household toxics disposal options and waste reduction techniques. The Novato Recycling News can help direct your tenants toward reuse opportunities, such as thrift stores or material exchange programs.

Novato Recycling News

Please Note:

In an ongoing effort to improve efficiency, Novato Disposal has been auditing residential collection routes and may be instituting collection day changes on some routes. You will be notified directly if there will be any changes to your collection day.

Focus On...

-TOXICS-

MERCURY

Mercury is a naturally occurring element that is usually mobilized and released to the environment as a result of human activities.

Mercury is found in many household products. Did you know that mercury is contained in thermostats, some household batteries, and mercurochrome? Children's shoes that light up use a mercury switch and by law must be disposed of safely. Fluorescent bulbs & tubes also contain mercury – 1,000 fluorescent tubes equal the amount of mercury found in one fever thermometer. One fever thermometer can contaminate 5 million gallons of water!

Mercury-containing products may be safely disposed of at the Novato Household Hazardous Waste Facility by appointment. See side bar to right for details.

HOUSEHOLD BATTERIES

Household and rechargeable batteries contain heavy metals that are hazardous to the environment. State laws prohibits the disposal of any battery in the trash.

Novato residents can safely dispose of used household batteries at the Novato Recycling Center during business hours without an appointment and at the following locations:

Novato Sanitary District
500 Davidson
Mon - Fri, 8:30am-4 pm

All Novato Fire District Stations
during open hours only.

AUTOMOTIVE BATTERIES, MOTOR OIL & ANTIFREEZE

Automotive batteries contain acid, lead and other heavy metals that can contaminate ground water. Motor oil contains petro chemicals, by products of burning and metals from your vehicle. Antifreeze and other automotive fluids can contaminate groundwater and some are poisonous. Just a little does a lot of harm: one gallon of used oil can contaminate a *million gallons of drinking water!*

Most automotive products may be safely disposed of at the Novato Recycling Center during business hours. No appointment is needed.

In addition, motor oil may also be disposed of at no cost at many "drive thru" oil change locations, Kragen Auto Parts and Ron Cromwell Chevron on So. Novato Blvd. Please, drop off oil only during business hours.

Got Toxics?

Household Hazardous Waste Disposal



Ongoing HHW Dropoff

(during regular business hours)

The Novato Recycling Center accepts the following types of Household Hazardous Waste (HHW) at the **Redwood Boulevard Recycling Center Tuesday through Saturday from 10 a.m. to 4 p.m. only.**

- **Latex paint** (not oil based) in original can with label
- **Fluorescent bulbs** (unbroken tubes & bulbs)
- **Used oil & antifreeze** (5 gallon max)
- **Automotive batteries**
- **Household batteries**

Permanent HHW Facility

(by appointment only)

The Novato Permanent Household Hazardous Waste Facility accepts the following and other types of HHW by appointment:

- **oil based paints, stains & thinners**
- **engine cleaners, brake fluid & polishes**
- **pesticides, insecticides & pool chemicals**
- **computer monitors & televisions**
- **propane tanks & asbestos (double bagged)**
- **thermometers & mercury switches**

The HHW Facility is open to serve Novato residents by appointment only on the first and third Sundays and Mondays of each month from 8:30am – 1:30pm. To schedule an appointment call 892-7344, select the date you want and leave your name address and phone number.

Electronics

There are new regulations for electronic waste (e-waste). If you have household electronics, broadly defined as anything with a computer chip, circuit board or digital display, there are several options for proper disposal.

Goodwill Donation Centers

Goodwill accepts working and non-working computer monitor and tv's. Drop off working electronics only, including small kitchen and bath appliances and home entertainment and computer equipment for reuse or recycling. Call 415-575-2200 for more information.

Household Hazardous Waste Facility

Accepts up to five (5) computer monitors and/or TV's only. Please call 892-7344 for an appointment. Sponsor annual "E-Waste Dropoff Week. Call 892-7344 for details.

Need More Information?

Residential or Household Waste:

Please call the household hazardous waste hotline at 892-7344.

Business or Commercial Waste:

Please call the business hazardous waste hotline at 892-6395.

Construction and Cleanup Equipment Novato Disposal Has Everything You Need.



Fencing Services



Storage Containers



Debris Box Services



Cleanup Bins



Street Sweeping



Portable Toilets

One Call Does It All • (415) 897-4177

Single Stream Recycling Guide

No garbage or plastic bags in your recycle containers please!

Your container will not be collected and you may be billed for extra garbage

- Empty & clean containers
- Remove plastic and metal lids
- No plastic bags
- No styrofoam
- No hazardous or liquid wastes

Place all Recycling Together in Blue Cart

Businesses may call Novato Disposal at 897-4177 to set up a free commercial recycling program.

Mixed Paper and Cardboard

Flatten or cut boxes to fit loosely inside cart. Put shredded paper in paper bags inside cart.

YES

- ✓ White & Colored Paper
- ✓ Office Paper & Envelopes
- ✓ Newspaper
- ✓ Junk Mail & Envelopes
- ✓ Magazines & Catalogs
- ✓ Paperback & Phone Books
- ✓ Small Pieces of Cardboard
- ✓ Single Layer Cardboard (cereal, shoe boxes, etc.)
- ✓ Corrugated Cardboard

NO

- ✗ Plastic Bags
- ✗ Food Contaminated Paper
- ✗ Pizza Boxes
- ✗ Waxed Cardboard or Paper
- ✗ Photographs or Blueprint Paper
- ✗ Napkins, Towels, Tissues



Milk Cartons and Juice/Rice/Soy boxes

Empty before recycling. Remove plastic straws

YES

- ✓ Milk Cartons
- ✓ Drink Boxes
- ✓ Juice Concentrate Cartons
- ✓ Frozen Food Packaging

NO

- ✗ Plastic Lined Cartons
- ✗ Straws or Pop Tops
- ✗ Plastic Bags



Glass Bottles & Jars

Empty containers prior to recycling.

YES

- ✓ Clear & Colored Glass
- ✓ Food & Beverage Jars
- ✓ Leave Labels On

NO

- ✗ Ceramic, Dishes or Stemware
- ✗ Window or Mirror Glass



Plastic Containers

Wash & squash. Empty before recycling.

YES

- ✓ Rigid Plastic Containers
- ✓ Milk & Water Jugs
- ✓ Soda & Juice Bottles
- ✓ Shampoo & Detergent Bottles
- ✓ Yogurt & Deli Tubs
- ✓ Pasta and Deli Trays

NO

- ✗ Plastic Caps
- ✗ Plastic Bags
- ✗ Styrofoam



Metal Cans

Wash & squash, leave labels on. Empty before recycling.

YES

- ✓ Aluminum Cans
- ✓ Steel & Tin Cans
- ✓ Bimetal Cans
- ✓ Empty Paint/ Aerosol Cans

NO

- ✗ Plastic Caps
- ✗ Plastic Bags
- ✗ Styrofoam
- ✗ Scrap Metal



Residential recycling is picked up on your regular garbage day. Multifamily complexes and commercial accounts may have a different collection schedule.

Cooking Oil & Liquid Waste

Planning on deep frying your holiday turkey this year?

Please remember that used cooking oil **does not** belong in garbage, recycling or yard waste carts. You can't pour it down the drain, and it is not hazardous waste, so what's a chef to do?

When cooking oil or other liquid waste is placed in garbage carts, it can squish out of collection vehicles and cause messes on the roads. Oil can enter storm drains and impact fish and wildlife as well as eventually making its way into our drinking water. Oil poured down the sink causes problems at sewage facilities and can create blockages in City pipe systems that are costly to repair. To protect Novato stormdrains, waterways & sewage systems, we need to be careful to avoid releases.

If you have a manageable amount of oil, you can pour kitty litter or some other absorbent into the oil and when saturated, double bag in plastic and place saturated absorbent in the regular trash. Please be sure there is enough absorbent to soak up all the cooking oil.

Many area restaurants now have clear, liquid oil hauled away for use in production of bio-fuels. Contact your favorite restaurant and ask if they are accepting clear, liquid oil from the public.

Yokayo Biofuels in Ukiah accepts clean vegetable oil that is mostly free of any solids, meat scraps or water. If you have oil in volume contact them for collection of your bulk oil. Contact Yokayo Biofuels, a CDEA-licensed grease collection center, directly for questions, hours of operation and delivery instructions. They are located at 150 Perry Street in Ukiah and can be reached at (877) 806-0900.

Out of the Can

Paper Recycling

The United States produces and uses a third of the world's paper. Forests in the southeastern U.S. supply a quarter of the global total. The average U.S. citizen uses more than 700 pounds of paper annually, and the average Japanese citizens uses 570 pounds. People in developing countries, by contrast, use only 41 pounds of paper a year on average—in India, the figure is 9 pounds, while in 20 countries in Africa, it's less than 2-1/2 pounds.

Producing one ton of paper requires 2-3 times its weight in trees. Newly cut trees account for 55 percent of the global paper supply, while 38 percent is from recycled wood-based paper, and the remaining 7 percent comes from non-tree sources.

The pulp and paper industry is the world's fifth largest industrial consumer of energy and uses more water to produce a ton of product than any other industry. Making paper from recycled content rather than virgin fiber creates 74 percent less air pollution and 35 percent less water pollution. Yet, worldwide the share of total paper fiber coming from recycled material has grown only modestly from 20 percent in 1921 to 38 percent today.

Paper recycling has reached an all-time high across the nation. We are now recycling more than 50% of what we use. Last year, the nation recycled 49.3 million tons of paper. That is a 69% increase since 1990 when only 30% of paper was recycled.



Novato Disposal Yard Waste Guidelines

Place all grass cuttings, leaves & weeds, tree & shrubbery trimmings, berry bushes and other yard & garden waste inside your green rolling cart. Branches under 3" in diameter and less than 4 feet long are accepted.

- ☛ Place your yard waste cart at the curb allowing at least three feet of space between containers.
- ☛ All greenwaste must be in the container. Loose material will not be collected.
- ☛ Do not put yard waste in plastic bags. Keep your green clean!



Prohibited Items:

- garbage
- rock
- lumber
- plastic bags
- pet waste
- bamboo
- processed or treated wood products
- sod or dirt
- gravel or concrete
- playground bark
- nursery pots or plastic
- food waste
- palm fronds

Keep Your Green Clean! You may be assessed a fee for contaminated yard waste!