



Novato Disposal Service
 PO Box 3849
 Santa Rosa, CA 95402-3849
 (415) 897-4177

Check out the **Go Green Pledge** and the new **Online Bill Pay** at www.novatodisposal.com

♻️ Printed on 30% Recycled Paper with Soy-Based Inks

Novato Recycling News

Fall 2007

Free School and Business Recycling Programs

Schools and businesses in Novato are doing a great job recycling this year and Novato Disposal's Recycling Coordinators are keeping busy providing recycling assistance throughout the Novato community. According to the California Integrated Waste Management Board, Marin County is currently at a 77% diversion rate. That is great news for Novato! Novato Disposal (NDS) is working to increase this recycling rate even more by focusing on large waste stream profiles such as schools and businesses.

School Programs

Several Novato schools have contacted Novato Disposal for free recycling outreach in the past year. Recycling Coordinators visit schools and perform a walk-through of the site, checking on the current garbage and recycling service levels and providing suggestions and infrastructure to establish good waste reduction

and recycling programs. Recycle staff are available for classroom and assembly-wide recycling presentations as well as meeting with teachers, administrators and custodial staff to implement or improve existing recycle programs on campus. Recycling Coordinators can provide your school with a range of information such as grant and fundraising opportunities, environment-based curriculum and basic recycling promotion materials.

Commercial Accounts

Novato Disposal works with businesses to provide free recycling outreach and consulting. Recycling Coordinators visit local businesses and provides resources and information about recycling services, including hazardous waste disposal information. Recycling Coordinators are available to perform a walk-through of your business to assess your waste stream and help divert materials from the trash. If your business is generating material that is not recyclable in the curbside program, Recycling Coordinators may be able to identify other options or markets for the material. NDS provides bilingual training, educational materials and presentations for employees and is committed to helping establish an effective recycling collection program in your place of business.

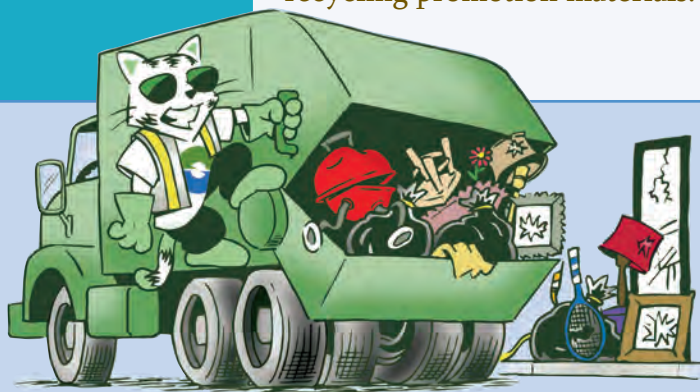
Novato Disposal wants to recognize businesses that demonstrate a willingness to Go Green. Visit our website at www.novatodisposal.com and take the Go Green Pledge. Novato Disposal will send you a free window sticker that acknowledges your commitment to waste reduction and recycling.

If you would like to increase the recycling at your business or school, or if you have any questions about recycling and waste diversion, contact your Recycling Coordinator at (707)765-6424. Recycling helps keep our environment clean, saves natural resources and helps us comply with state mandates for waste diversion. Visit our website at www.novatodisposal.com and click on "Go Green" for more ideas and information on recycling and waste diversion.

Electronic Waste Dropoff Event

Thursday, October 25 - Monday, October 29
 Novato Recycling Center-7576 Redwood Blvd

See page 3 of this newsletter for details about this free electronics recycling event for Novato residents.



Novato Community Cleanup September 24-28, 2007

During this week, Novato residential garbage customers may place cleanup materials from their homes at the curb for collection. You must follow all requirements as listed below or material may not be collected. All items must be at the curb the night before your regularly scheduled collection day.

Who May Participate:

- **Novato Disposal Residential Customers**
- **Multifamily Complexes:**
 Complexes with central collection bins rather than separate cart service for each household must request Cleanup Week collection service. Call Novato Disposal at 897-4177 no later than Wednesday, September 19.
- **Businesses and Institutions may not participate.**

Special Handling:

Appliances

Call Novato Disposal at 897-4177 by Wednesday, September 19 for collection of appliances, such as washers, dryers, stoves, microwaves, water heaters and refrigerators. A \$30 fee is charged for collection of any type of refrigeration unit. All other appliances will be billed at \$15 each for removal of capacitors, mercury switches, gear oil, etc. The fee will be added to your garbage bill. **Refrigerator doors must be taped, tied or otherwise securely closed for child safety reasons.**

Hazardous Waste & Electronics

Televisions, computer screens & peripherals, small kitchen appliances, home entertainment and office electronics will **not** be collected at the curb. See page 3 or call the HHW line at 892-7344 for information.

Recyclables

Keep all recyclable items separate from cleanup debris. Recycle in your blue cart or at a recycling center.

Requirements:

All requirements must be adhered to during cleanups:

- **Excess material will not be removed.**
 - A maximum of fourteen (14) bags, boxes or cans per household may be placed at the curb during cleanup week.
- **Loose items will not be collected.**
 - All material must be contained.
- **Oversize, heavy or prohibited items will not be removed.**
 - No rock, dirt, bricks, concrete, tires, wood or asphalt.
 - Items must be less than four (4) feet in length and must weigh less than 60 lbs. No sofas, tables, mattresses or other large items.
- **Hazardous waste will not be collected.**
 - **No hazardous waste** will be collected curbside including propane tanks, televisions and computer monitors or "e-waste". See page 3 for information.

Novato Recycling News

From Customer Service

Guidelines and Reminders

Due to the high volume of traffic and vehicles in some neighborhoods and for everyone's safety and convenience, we request that you pay special attention to the following:

- Please leave three feet between garbage, recycling and yard waste carts.
- Do not place carts within three feet of vehicles, mailboxes, other obstacles or personal property.
- Carts should not be placed in an area with overhangs, trees or other obstacles.
- Place carts at the road edge the night prior to your service day

To help us provide the best service to you, please observe the following:

- Please park your car in your driveway the night before your collection day wherever possible. There may be a delay in collection of blocked carts.
- Place garbage loosely in your cart. Carts that are overstuffed or have material jammed into them may not empty completely.
- You may opt to set out recycle and yardwaste carts only when full if you choose.
- Please remove your containers from the road edge as soon after they have been serviced as is practical.
- Do not place TV's or computer monitors in the garbage. Do not place syringes in trash. These are considered hazardous waste. Call 892-7344 for disposal information.

Extra Charge for Extra Trash

If you have an overloaded garbage cart or extra bags of garbage piled on top of, or alongside your cart, you will receive an automatic charge of \$4.39 for each extra bag or box of garbage. Carts are considered overloaded if the lid will not close.

If you have extra garbage, call our office at 897-4177 by 3 pm the day preceding your regular collection day to order extra service and avoid confusion when you receive your bill. Do not overstuff your carts as they may not empty completely.

Keeping Odors Out

Some customers have inquired about strategies to minimize the odor of their trash carts.

- Periodically hose out your garbage carts. Allow to drip dry, then add a little baking soda.
- Leave the lid open for a few days after your collection day.
- Use plastic bags for your garbage.
- Compost your food waste.
- Freeze your meat and food scraps and place in your cart when you set it at the curb.

2007 Holiday Schedule

With the exception of the Christmas and New Years Days, Novato Disposal collects solid waste, recycling and yard waste each week in Novato. During these holiday weeks, service will be delayed by one day for customers whose collection day falls on or after the holiday. Regular service resumes the week following the holiday.

Recycling & Buyback Centers

Novato Recycling and Buyback Center

7576 Redwood Blvd.

(next to Shamrock Materials).

Open Tuesday - Sunday, 10am - 4pm

The Redwood Boulevard Recycling Center pays for California Redemption Value (CRV) containers AND accepts non CRV containers for dropoff.

We also accept newspaper, single layer cardboard (paperboard), mixed household/ office paper (colored & white paper), magazines, catalogs, and cardboard.

Recycling Redemption Depot

The Square Shopping Center

(Novato Blvd. & Wilson Ave., located behind Market in alley)

Open Tuesday - Saturday, 10am to 4pm

The Recycling Depot pays for California Redemption Value (CRV) containers only.

The Recycling Depot buys back CRV plastic, glass bottles, and aluminum and metal cans only. The Recycling Depot accepts non-CRV containers for dropoff only. The Depot does not accept other recyclable materials. Please go to Redwood Recycling Center with non-CRV drop-off recyclables such as cardboard and mixed paper.

Buyback Guidelines

- ✓ **Payment is made only for CRV materials.** Payment rate is set by the State.
- ✓ Payment is made by the pound except when there are a total of 50 or less containers in which case the customer may request that containers be counted.
- ✓ **All CRV material must be segregated from non-CRV material for payment.**
- ✓ Each product type must be segregated by material (i.e. glass, aluminum, etc.)
- ✓ **Materials with California Redemption Value can be identified by the "CA Cash Refund" or "CA Redemption Value" wording on beverage containers.** Containers without this wording are accepted for dropoff but receive no payment.
- ✓ **Material that is contaminated with dirt, moisture or debris may be paid at a discounted rate.** The customer may choose to take contaminated material back or accept a reduced payment rate for contaminated material.
- ✓ The buyback and recycle depots are for household recycling only. For commercial recycling collection, please call 897-4177.

Free Online Reuse and Exchange Programs

Materials exchange programs are a great way to connect items that need a new home with recipients that can use them without having to drive all over the County or buy new. A materials exchange is a great way to promote re-use of products and to save valuable resources.

The following materials exchange websites are free to use and allow you to swap, barter, buy, sell or exchange items. Appliances, firewood, construction materials, clothing, furniture, scrap metal, electronics, and a wide variety of other materials can all be found on these sites. Some items are free, some are not. You can look for items you need, or post items you want to pass along.

MarinMax .org

MarinMax is a free materials exchange website, which will allow you to swap, barter or exchange items that you no longer need or acquire goods someone else is trying to get off of their hands. Whichever way you use this site, you will be participating in a reuse program and conserving natural resources by preventing useful items from being disposed of and taking up valuable landfill space. MarinMax is designed for use by businesses, non-profits and individuals within Marin County. The goal of this site is to divert waste from landfills, build partnerships within the community, and provide an environmentally sustainable marketplace. Visit MarinMax.org for details.

Freecycle.org

Simply "post" a listing to members of your Freecycle group and someone who needs it can contact you by email to arrange a pickup. Once you are familiar with how the program works, you may choose to post a free "wanted" listing and see if someone has that special item that you are looking for collecting dust in the back of their closet. For more information or to sign up, visit www.freecycle.org. The golden rule: Everything posted must be free, legal, and appropriate for all ages.

ireuse.com

iReuse of San Rafael has created a cost effective and environmentally friendly process for the sale, donation, reuse, recycling, and removal of surplus items. iReuse contracts with business and residential clients to remove surplus items and finds new homes for as much as possible before recycling or disposing. Items are made available to the public, usually for a fee, and provides donations to non-profits. iReuse has diverted more than a million pounds of waste, eliminating 2400 metric tons of greenhouse gas emissions, saving commercial clients over \$500,000, and providing iReuse's nonprofit partners with in-kind donations worth more than two million dollars.

Home Composting: Reduce Waste and Enrich Soils

Do you want to learn more about reducing discards from your home that are landfill bound? Take a look at what is left in your trash and you will likely find a lot of food waste that could be composted. To cut back on sending these resources to the landfill, consider setting up a compost routine at home. It's easy and will work for all types of households—whether you have a yard or not.

According to statewide statistics over 30% of the materials sent to landfills is organic waste. This material include food scraps, compostable paper and yard debris. When put into landfills, these products create methane, a greenhouse gas 21 times stronger than carbon dioxide. By setting up a compost pile, you can keep these materials from going to the landfill and create a nutritious compost to enrich your garden.

Here's how:

- ❖ **Backyard composting:** Novato Disposal is selling the Smith & Hawken BioStack compost system at a reduced rate of \$69 to our customers. It comes with a booklet that describes the ABCs of composting. There are many other backyard composters available on the market, or you can build your own. Contact Novato Disposal customer service at 897-4177 to order a BioStack composter.
- ❖ **Apartment Composting:** Check out the Happy Farmer Kitchen Composter at www.scdworld.com or build your own worm bin out of Tupperware. See www.nyccompost.org to learn how.
- ❖ **Other Resources:**
 - ♦ Marin County Master Gardeners at http://cemarin.ucdavis.edu/Master_Gardener/. This site has many resources available to learn more about composting.
 - ♦ Novato Disposal website: www.unicycler.com. Check out our site to learn more about what you can do to Go Green.
 - ♦ California Integrated Waste Management Board: www.ciwmb.ca.gov/FoodWaste. This site has lots of good information about the volume of food being disposed, a hierarchy for addressing food scrap management and practical help for setting up compost programs.



Got Stuff?

Bulky Item Pickups

Novato Disposal offers a year-round Bulky Item Pickup for items that are too large for the trash.

Items such as mattresses, couches, washers and dryers can be picked up from your home on a for-fee basis.

Items that cannot be recycled, such as broken furniture will be disposed of at the landfill. Scrap metal, such as exercise equipment, washers and refrigerators, will be processed and recycled. Call our office at 897-4177 for pricing.

Please remember:

- ♦ We are unable to pick up hazardous waste. Please see below for hazardous waste disposal options or visit our website at www.novatodisposal.com
- ♦ Please direct reuseable items to thrift or second hand stores.

E-Waste Drop-off Event

**Thursday, October 25 –
Monday, October 29**

**Novato Recycling Center
7576 Redwood Blvd. 10am – 3pm**

A special five day **free** E-Waste drop-off event for Novato residents to recycle common electronic products will be held at the Novato Recycling Center. All types of household electronics will be accepted, including televisions, computers, fax machines, radios, telephones, tape players, VCRs, DVDs, blenders, toasters, hair dryers, vacuums and other small household electronics. E-Waste is considered hazardous waste and cannot be disposed of in the trash.

Please watch for an upcoming special mailer, visit our website at www.novatodisposal.com or call 892-7344 for more information. This event is for Novato households only. Businesses must call 892-6395 for disposal information.

Large appliances such as washers, dryers, stoves, refrigerators, water heaters, dishwashers or air conditioners **will not be accepted** at this event. Contact Novato Disposal Service at 897-4177 for a for-fee pick-up of these items.

Goodwill Donation Centers accept working and non-working home electronics year 'round at their two Novato locations: 936 Seventh Street or behind Vintage Oaks Shopping Center.

Got Toxics?



Household Hazardous Waste Disposal

Permanent Household Hazardous Waste Facility - Now No Appointment Needed!

1 Beginning September 1, you will no longer need an appointment to drop-off toxics at the household hazardous waste facility. The facility is open on the first and third Sunday and Monday of each month from 8:30am-1:30pm, excluding most holidays. Call the household hazardous waste hotline at 892-7344 with questions. Businesses must make an appointment by calling 892-6395. The facility is open to Novato residents only and is located at the Novato Recycling Center at 7576 Redwood Boulevard. The facility accepts the following and other types of HHW:

- oil based paints, stains & thinners
- pesticides, insecticides & pool chemicals
- mercury thermometers & switches
- propane tanks
- engine cleaners, brake fluid & polishes
- computer monitors & televisions
- sharps & lancets (in approved containers)

Ongoing Dropoff

2 The following materials only are accepted Tuesday through Sunday from 10 am to 5 pm at the Novato Recycling Center located at 7576 Redwood Boulevard.

- Latex paint only in original can
- Antifreeze (5 gallon max)
- Household batteries
- Used motor oil & filters
- Automotive batteries
- Fluorescent tubes & bulbs

Questions?

- ? Residential or Household Hazardous Waste:**
Call the household hazardous waste hotline at 892-7344
- Business or Commercial Hazardous Waste:**
Call the business hazardous waste hotline at 892-6395.

Single Stream Recycling Guide

No garbage or plastic bags in your recycle containers please!

Your container will not be collected and you may be billed for extra garbage

- Empty & clean containers
- Remove plastic and metal lids
- No plastic bags
- No styrofoam
- No hazardous or liquid wastes

Place all Recycling Together in Blue Cart

Businesses may call Novato Disposal at 897-4177 to set up a free commercial recycling program.

Mixed Paper and Cardboard

Flatten or cut boxes to fit loosely inside cart. Put shredded paper in paper bags inside cart.

YES

- ✓ White & Colored Paper
- ✓ Office Paper & Envelopes
- ✓ Newspaper
- ✓ Junk Mail & Envelopes
- ✓ Magazines & Catalogs
- ✓ Paperback & Phone Books
- ✓ Small Pieces of Cardboard
- ✓ Single Layer Cardboard (cereal, shoe boxes, etc.)
- ✓ Corrugated Cardboard

NO

- ✗ Plastic Bags
- ✗ Food Contaminated Paper
- ✗ Pizza Boxes
- ✗ Waxed Cardboard or Paper
- ✗ Photographs or Blueprint Paper
- ✗ Napkins, Towels, Tissues



Milk Cartons and Juice/Rice/Soy boxes

Empty before recycling. Remove plastic straws

YES

- ✓ Milk Cartons
- ✓ Drink Boxes
- ✓ Juice Concentrate Cartons
- ✓ Frozen Food Packaging

NO

- ✗ Plastic Lined Cartons
- ✗ Straws or Pop Tops
- ✗ Plastic Bags



Glass Bottles & Jars

Empty containers prior to recycling.

YES

- ✓ Clear & Colored Glass
- ✓ Food & Beverage Jars
- ✓ Leave Labels On

NO

- ✗ Ceramic, Dishes or Stemware
- ✗ Window or Mirror Glass



Plastic Containers

Wash & squash. Empty before recycling.

YES

- ✓ Rigid Plastic Containers
- ✓ Milk & Water Jugs
- ✓ Soda & Juice Bottles
- ✓ Shampoo & Detergent Bottles
- ✓ Yogurt & Deli Tubs
- ✓ Pasta and Deli Trays

NO

- ✗ Plastic Caps
- ✗ Plastic Bags
- ✗ Styrofoam



Metal Cans

Wash & squash, leave labels on. Empty before recycling.

YES

- ✓ Aluminum Cans
- ✓ Steel & Tin Cans
- ✓ Bimetal Cans
- ✓ Empty Paint/ Aerosol Cans

NO

- ✗ Plastic Caps
- ✗ Plastic Bags
- ✗ Styrofoam
- ✗ Scrap Metal



Residential recycling is picked up on your regular garbage day. Multifamily complexes and commercial accounts may have a different collection schedule.

Got Veggie Oil?

As the holidays approach, many of us are reminded of the mouth-watering treats and meals coming our way. A by-product of these delicious dishes is used cooking oil, which cannot be poured down the drain or thrown into the garbage "as is."

When cooking oil or other liquid waste is placed in garbage carts, it can leak out of collection vehicles and cause messes on the roads. Oil can enter storm drains and impact fish and wildlife and eventually make its way into our drinking water. Oil poured down the sink causes problems in sewage facilities and can create expensive blockages in city pipe systems. In order to protect Novato storm drains, waterways & sewage systems, we need to carefully manage our cooking oil.

What can a Chef do?

If you have more than a few ounces of oil, you can pour kitty litter or some type of absorbent into the oil to completely saturate it. Then double bag the saturated absorbent in plastic bags and place in the regular trash. Please be sure there is enough absorbent to soak up all the cooking oil. Another possibility is to check with your local restaurants to see if they will accept your clear, used cooking oil.

A Green Option for Restaurants

Numerous restaurants in Novato have clear, liquid oil hauled away for use in production of biodiesel. Yakayo Biofuels in Ukiah, is dedicated to expanding the biofuel industry in Northern California, and accepts clean vegetable oil that is mostly free of solids, meat scraps and water from restaurants. Restaurants with large amounts of oil waste can contact them for collection of bulk vegetable oil. See www.ybiofuels.org or call (877) 804-1900.

If your restaurant is recycling its cooking oil into biodiesel, why not let the public know by accepting small amounts of clean, strained household vegetable oil? This is an important resource for the community and is especially helpful during the holiday season when residents are deep-frying turkeys and other foods at an increased rate.

If your restaurant accepts clear oil from the public, let us know and we can help promote the program and offer you some publicity at the same time.

It's good to recycle your junk mail.

It's even better to stop getting it.

Reducing junk mail gets clutter out of your mailbox, frees up your time, and helps protect the environment. It takes 17 trees to make a ton of paper. That means nearly 100 million trees get used for junk mail every year in the U.S. Let's keep the trees in the forest, and get the junk mail out of your life.

Visit <http://bayarearecycling.org/junkmail/> to get your free junk mail kit

Novato Disposal Yard Waste Guidelines

Place all grass cuttings, leaves & weeds, tree & shrubbery trimmings, berry bushes and other yard & garden waste inside your green rolling cart. Branches under 3" in diameter and less than 4 feet long are accepted.

- ☆ Place your yard waste cart at the curb allowing at least three feet of space between containers.
- ☆ All greenwaste must be in the container. Loose material will not be collected.
- ☆ Do not put yard waste in plastic bags.
- ☆ **Keep your green clean!**

Prohibited Items:

- garbage
- rock
- lumber
- plastic bags
- pet waste
- bamboo
- processed or treated wood products
- sod or dirt
- gravel or concrete
- playground bark
- nursery pots or plastic
- food waste
- palm fronds

Keep Your Green Clean! You may be assessed a fee for contaminated yard waste!